ON-DEMAND

# Pre-Authorization Support Services

Remain one step ahead with a pre-authorization specialist for TayCo Brace products (free of charge)



IN COLLABORATION WITH



#### **HOW IT WORKS**

We are collaborating with MedCore Solutions to ensure you receive proper authorization and reimbursement for the products you prescribe. There is no additional cost for this service and all providers are eligible no matter the volume or value of past or anticipated purchases.

#### Contact your MedCore Pre-Authorization Specialist



Review patient and relevant background information

Receive final results

Prescribe TayCo Brace with confidence!











#### YOUR ON-DEMAND

## **Pre-Authorization Specialist**

#### **Germaine Monticalvo**

germaine.monticalvo@medcoresolutions.com 574.406.2699

- Communicate with nurses, physicians, and other healthcare staff
- Work with insurance companies to acquire prior authorization approval
- Request and track pre-authorization on the behalf of the practice
- Verify patient eligibility and benefits with insurance companies
- Secure pre-authorizations for treatments administered at patient visits
- Communicate insurance adjustments to the healthcare team
- Record documentation of communication with healthcare providers and insurance companies
- Issue appeals when authorizations are denied by insurance providers
- Answer questions regarding payer medical policies
- Interpret patient chart documents to verify that patients meet medical policy guidelines
- Verify the correct use of CPT codes for medical billing purposes
- Monitor all pending authorizations and prioritize the most urgent ones



### **Terms and Conditions**

TayCo Brace is collaborating with Medcore Solutions to provide pre-authorization and for PDAC Verified TayCo Braces (the "Service"). There is no additional cost for the Service, and all providers are eligible to use the Service without regard to the volume or value of past or anticipated purchases.

MedCore Solutions is a third-party service provider and is not a part of TayCo Brace, Inc. A Medical Provider wishing to take advantage of the Service will work directly with MedCore Solutions through the contact information provided and will comply with any terms and conditions required by MedCore Solutions and TayCo Brace shall not be considered a Business Associate of any Medical Provider or MedCore Solutions, and no protected health information, as defined by the Health Information Portability and Accountability Act, will be shared with TayCo Brace at any time by Medical Provider or MedCore Solutions. TayCo Brace does not warrant or represent the quality of any of MedCore Solutions services and does not assume any liability for any services provided by Medcore Solutions.

DISCLAIMER: The solutions provided by MedCore solutions are for support purposes only. The Service will provide generalized information that is presented for informational purposes only. Providers are required to submit accurate and appropriate claims for the services that they provide. It is the provider's responsibility to determine medical necessity and to submit appropriate codes, charges, and modifiers for services that are rendered. Providers should consult with their payers, reimbursement specialists, and/or legal counsel regarding coding, coverage, and reimbursement matters. THE INFORMATION PROVIDED BY THE SERVICE DOES NOT CONSTITUTE MEDICAL, LEGAL, OR OTHER ADVICE, NOR IS ANY INFORMATION INTENDED AS A PROMISE OR GUARANTEE BY TAYCO BRACE OR MEDCORE SOLUTIONS REGARDING COVERAGE OR PAYMENT FOR PRODUCTS OR PROCEDURES BY MEDICARE OR OTHER PAYERS. TayCo Brace specifically disclaims responsibility for the results or consequences of any actions taken in reliance on information provided by the Service.

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TayCo Brace may elect to terminate the Service through MedCore Solutions at any time, and the Service may be eliminated at any time and no discounts or credits will be offered.

By using this service, Medical Providers agree to all terms and conditions of the program.